

Why don't I see the "Try It!" button when launching a GEARS training course or procedure in UPK?

First, be sure your cursor is positioned on a Topic (i.e. 1.1. Logging into GEARS) in the left navigation bar. Only Topics (not Course or Lesson Overviews) will have the UPK Try It! button on the right hand side of the screen. Another possible cause is the Zoom setting on your browser. Click on the gear icon (in the screen print below it is the blue gear next to the star). Next, click on Zoom, and then click on 100%. If this does not resolve the problem, please contact the HelpDesk at x1114.

